

Frequentiel Professional Services

End-to-end support guarantees your success.

Frequentiel's Professional Services team guarantees the success of your OCTO+ project and your RFID deployment. Frequentiel is unique in offering systems integration, RFID and retail domain expertise under the same roof.

Our team's expert services span:



Project management, solution architecture and systems integration.



User training and change management.



Support and maintenance.



Systems and infrastructure audits across all sectors of activity.



Line-of-business consulting.



Retail Expertise

Frequentiel is home to retail experts who have in-depth experience in digital transformation and project management. We understand your existing retail and supply-chain processes. We can help implement all the latest next-generation in-store and omnichannel workflows to help you achieve your customer experience goals.



Software and Systems Integration Skills

We benefit from years of experience implementing OCTO+ and integrating it with a large number of supply chain, retail and ecommerce solutions. Warehouse and Inventory Management, ERP, Point of Sale, and Loss Prevention systems — Frequentiel integrates seamlessly with everything.



RFID Knowhow

Successful RFID implementation must take into account network infrastructure and store layout. Frequentiel is home to RFID industry veterans who have extensive experience working with the technical possibilities, constraints and data standards of RFID hardware. We help you conform to RFID infrastructure requirements and guide you through the maze of technical issues.